

# Roslea Surgery - Patient Questionnaire 2012

Are you happy with the current appointment times available?

Yes  No

Would you like more of the following appointment times to be available?

Lunchtime  Early morning (e.g. 8am)  Early Evening (e.g. 5.30 – 6pm)

Are you easily able to get through to Roslea by telephone in order to make an appointment?

Yes  No  Sometimes

Are you aware that we have an emergency triage service for patients?

Yes  No  (if you are not familiar with this service please ask at reception for more details)

Would you utilise an online prescription service where you can order your repeat medication?

Yes  No

Are you aware of the Roslea website - [www.rosleasurgery.co.uk](http://www.rosleasurgery.co.uk) ?

Yes  No

What information do you feel would be useful to have on the website and in the practice booklet?

Would you be interested in information sessions held at Roslea Surgery regarding “Healthy Eating & Lifestyle”, “Childhood Vaccinations” etc

Yes  No

Thank you for completing this questionnaire. The results of this questionnaire will be made public in the near future. The surgery is fully committed to improving the services we provide for our patients, therefore if you have any further comments or suggestions please write them in the space provided below. Many thanks.

Your comments/suggestions